



COLLEGE OF DENTISTRY
The UNIVERSITY of OKLAHOMA HEALTH SCIENCES CENTER

Patient Rights and Responsibilities

The University of Oklahoma College of Dentistry recognizes the importance of developing a relationship of mutual trust between the patient, the student, and the teaching faculty as dental care providers. As such, the College of Dentistry offers its patients the following guidelines to form a structure within which successful, timely, and satisfying dental care may be given and received.

Patient's Rights

The patient has the right to receive patient-centered care including treatment from students, faculty, and staff that is considerate of the patient's dental needs, respectful of their dignity, and mindful of the confidentiality that rightfully exists between the patient and the College of Dentistry.

The patient has the right to expect reasonable continuity of care and completion of treatment in a timely manner upon acceptance and assignment to a student.

The patient has the right to emergency care in accordance with the conditions of their acceptance as a patient.

The patient has the right to be given a clear and understandable explanation of the diagnosis and treatment recommended that is sufficient to obtain an informed consent including alternatives to treatment, benefits and risks (if any) of recommended and alternative treatment, and the consequences of refusing treatment.

The patient has the right to refuse treatment. However, upon refusal, the College reserves the right to discontinue the patient's treatment in the program if such alternative care is inconsistent or incompatible with the College's mission or treatment philosophy.

The patient has the right to be fully advised in advance, of the expected cost (estimated) of the total treatment planned and of the treatment to be rendered at each scheduled appointment.

The patient has the right to receive treatment that always meets or exceeds the profession's clinical practice guidelines.

Patient Responsibilities

The patient shall provide, to the best of their knowledge, accurate and complete information about present conditions, past illnesses, hospitalizations, medications, and other matters pertaining to the patient's health. It is also the patient's responsibility to report any changes in the condition of their health or medications to the student and supervising faculty.

The patient is responsible for following any recommended post treatment instructions given by the student, on behalf of the supervising faculty including follow-up visits.

The patient is responsible for the consequences of their actions in refusing treatment or in failing to follow post treatment instructions provided by the student on behalf of the supervising faculty.

The patient is responsible for keeping scheduled appointments, and when unable to do so for any reason, to notify the student of the need to reschedule. Failure to attend or promptly reschedule appointments may result in delays in treatment or, if in violation of a clinic's attendance policy, release from care.

The patient (or legally responsible party) is responsible for assuming the financial obligation is fulfilled promptly.

The patient is responsible for being considerate of the rights of other patients, staff, students, and faculty of the College of Dentistry.

The patient should expect the College of Dentistry to provide only that treatment which supervising faculty deems to be appropriate given the information provided and circumstances observed.

The patient should follow all relevant facility policies, procedures, rules, and regulations.